

Indicator Ref	Indicator Title	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	Q1 2014-15	Q2 2014-15	Q3 2014-15	Current Progress Against Target	Status	2014-15 Target	Level Triggering Mgt Action	Comments
		3,241	3,793	4,525	4,730	4,744	4,531	1,169	969	1,050	Target setting not appropriate		Target setting not appropriate		
Referrals 1 Local PI	Number of Referrals Received	3,241	3,793	4,525	4,730	4,744	4,531	1,169	969	1,050	Target setting not appropriate		Target setting not appropriate		Q3 2012-13 = 1,308 Q3 2013-14 = 1,142 October = 373 November = 371 December = 306 In addition to referrals the service received 7,420 contacts in Quarter 3, of which 1,050 proceeded to referral and are included in the number of referrals above.
SCC/006 Core Indicator	The percentage of referrals during the year on which a decision was made within 1 working day	98.6% (Ave)	99.2% (Ave)	90.4% (Ave)	89.6% (Ave)	90.7% (Ave)	80.3%	77.6%	87.1%	83.7%	☹️	▼	100.0%		879 / 1,050 The improvement that was evident in Quarter 2 has dropped back slightly in Quarter 3 in the context of an 8% increase in the number of referrals received. The performance report is based on electronic records, but there is evidence that the electronic capture of the information is delayed. However, management oversight confirms all referrals are subject to manager decision and prioritisation on the day of receipt. All Wales average 2013-14 = 96.3%
SCC/007 (a) Core Indicator	The percentage of referrals that proceed to allocation for initial assessment during the year allocated to a social worker for initial assessment	44.0% (Ave)	44.4% (Ave)	42.2% (Ave)	57.1% (Ave)	61.9% (Ave)	92.0%	92.2%	97.0%	92.5%	Target setting not appropriate	▼	Target setting not appropriate		971 / 1,050 5.4% of referrals were allocated to someone other than a Social Worker for initial assessment in Quarter 3 (57 / 1,050). 3.0% of referrals did not proceed to initial assessment in Quarter 3 (32 / 1,050). All Wales average 2013-14 = 75.5%
SCC/010 Core Indicator	The percentage of referrals that are re-referrals within 12 months	22.2%	25.1%	29.1%	29.5%	32.3%	25.6%	24.7%	25.6%	25.6%	☺️	↔️	25.0%		1,111 / 4,340 All Wales average 2013-14 = 22.2%
CS CPR 4 Local PI	CPR caseload	213	283	272	255	372	314	325	294	297	Target setting not appropriate		Target setting not appropriate		As at 30.11.14. Figure does not include 14 temporary registrations where case management responsibility for the children is retained by their home authority.

Children are protected from significant harm and are empowered to protect themselves

Quarter 3

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SCC/014 Core Indicator	The percentage of initial child protection conferences due in the year which were held within 15 working days of the strategy discussion	73.5% (Ave)	72.7% (Ave)	86.3% (Ave)	82.6% (Ave)	84.6%	83.8%	91.0%	86.4%	93.3%	☺	▲	90.0%	75.0%	154 / 164 Performance has improved in Quarter 3 in the context of a 40% increase in the number of required initial child protection conferences (165 from 118). All Wales average 2013-14 = 89.9%	
SCC/015 Core Indicator	The percentage of initial core group meetings due in the year which were held within 10 working days of the initial child protection conference	78.6%	82.6% (Ave)	87.6% (Ave)	88.7%	90.4% (Ave)	88.4%	96.5%	94.8%	95.5%	☺	▲	95.0%	85.0%	127 / 133 This slight improvement is in the context of a 37% increase in the number of required initial core groups (133 from 97). All Wales average 2013-14 = 90.0%	
SCC/034 Core Indicator	The percentage of child protection reviews carried out within statutory timescales during the year	99.2% (Ave)	99.5% (Ave)	99.2% (Ave)	98.5% (Ave)	98.0% (Ave)	98.5%	99.2%	100.0%	100.0%	☺	↔	100.0%	70.0%	237 / 237 All Wales average 2013-14 = 98.1%	
Children and young people are supported to live safely within their families with the lowest appropriate level of intervention																
SCC/042 (a) Core Indicator	The percentage of initial assessments carried out within 7 working days	69.8% (Ave)	54.4% (Ave)	37.9% (Ave)	44.8% (Ave)	67.4% (Ave)	40.1%	34.6%	46.5%	66.5%	☹	▲	80.0%	50.0%	654 / 983 Performance against the timeliness of initial assessments has continued to improve during the quarter, although not at the rate anticipated. Following an increase to 75% in October, timeliness fell back to 62% in November and December as a result of a change to the I&A structure. A four-team I&A structure has been introduced and it is anticipated that further improvement will be evident in Quarter 4 now that the structure has become embedded. The average working days taken to complete initial assessments that took longer than 7 working days = 17.9 (5,893 / 329). All Wales average 2013-14 = 71.9%	

Quarter 3

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SCC/011 (a) Core Indicator	The percentage of initial assessments that took place during the year where there is evidence that the child has been seen by the Social Worker	31.0% (Ave)	40.7% (Ave)	45.1% (Ave)	44.9% (Ave)	59.6% (Ave)	67.1%	66.3%	59.6%	56.5%	☹️	▼	80.0%	60.0%	555 / 983 Performance against this PI has a relationship with SCC/007a. Senior managers have initiated an analysis of the reasons for, and risks associated with, this level of performance. Inclusion of children seen by a Children's Services worker other than a social worker increases the percentage of children seen to 60.4% (594 / 983). 26.3% of children were seen alone by a social worker (259 / 983). All Wales average 2013-14 = 78.9%
SCC/043 (a) Core Indicator	The percentage of required core assessments carried out within 35 working days	41.2% (Ave)	49.5% (Ave)	36.3% (Ave)	49.5% (Ave)	68.2% (Ave)	71.1%	49.8%	54.5%	69.9%	☺️	▲	80.0%	50.0%	438 / 627 Performance has continued to improve in Quarter 3 despite a 24% increase in the number of required core assessments (596 from 482). Performance in December reached 76.8%, just short of the 80% target. The average working days taken to complete core assessments that took longer than 35 working days = 76.5 (14,453 / 189). All Wales average 2013-14 = 81.2%
Looked after children experience the best care and support to help them recognise their abilities, have aspirations and achieve their full potential															
CS LAC 3e Local PI	LAC caseload (not including respite care arrangements for disabled children)	520	530	521	568	557	611	625	622	651	Target setting not appropriate	Target setting not appropriate	Target setting not appropriate		Cardiff rate at 31.12.14 = 9.1 per 000 Wales rate at 31.03.14 = 9.1 per 000

Quarter 3

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CS LAC 58 Local PI	Percentage of children in regulated placements who are placed in Cardiff	61.4%	64.8%	67.0%	65.6%	62.2%	62.0%	61.9%	62.2%	61.4%	☹	▶	65.0%	60.0%	316 / 515 The PI counts only children placed within the LA boundaries and excludes children placed in neighbouring authorities close to their home area and attending Cardiff schools. 17.6 (34) of children not placed in Cardiff are placed within 10 miles of their home address. 1 of the children not placed in Cardiff is placed with a relative carer. Planning always takes account of placement location for children. Some children need a specialist placement that is not available in the city or need to live away from families, communities or individuals that could present risks for them.
SCC/001 (a) Core Indicator	The percentage of first placements of looked after children during the year that began with a care plan in place	83.4% (Ave)	82.3% (Ave)	78.3% (Ave)	72.3%	64.2% (Ave)	62.5%	62.8%	69.4%	81.2%	☹		90.0%	90.0%	82 / 101 Performance against this indicator has improved in Quarter 3 following the introduction in September of a new process designed to simplify the system and reduce the burden on staff. This improvement occurred despite a 40% increase in the number of children starting to be looked after (72 to 101). All Wales average 2013-14 = 90.9%
SCC/001 (b) Core Indicator	For those children looked after whose second review (due at 4 months) was due in the year, the percentage with a plan for permanence at the due date	80.2% (Ave)	90.7% (Ave)	90.4% (Ave)	87.1%	83.0% (Ave)	76.4%	80.4%	72.5%	81.8%	☹	◀	92.0%	80.0%	45 / 55 All Wales average 2013-14 = 93.4%
SCC/021 Core Indicator	The percentage of looked after children reviews carried out within statutory timescales during the year	95.9% (Ave)	96.2% (Ave)	96.4% (Ave)	95.2%	95.2% (Ave)	92.4%	85.3%	82.9%	87.7%	☹	◀	100.0%	70.0%	429 / 489 All Wales average 2013-14 = 95.9%

Quarter 3

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SCC/025 Core Indicator	The percentage of statutory visits to looked after children that took place in accordance with regulations	79.5% (Ave)	88.2% (Ave)	83.9% (Ave)	85.1%	89.5% (Ave)	87.7%	89.5%	89.0%	87.9%	☹️	▼	90.0%	85.0%	430 / 489 All Wales average 2013-14 = 85.3%
Cardiff is the destination of choice for committed social work professionals															
Staff 1 Local PI	Percentage of social work vacancies in all teams	26.1%	15.2% (Ave)	14.7% (Ave)	15.9% (Ave)	14.5% (Ave)	20.8% (Ave)	30.1%	28.6%	25.3%	☹️	▲	17.0%	22.0%	116.3 / 459.1 I&A = 35.1% CIN = 31.1% LAC = 17.3% The vacancy position has improved slightly during the quarter as appointed social workers have taken up post. The apparent high percentage of vacancies must be treated with caution because the % was inflated by the creation of new posts as part of the realignment of Children's Services. Recruitment is ongoing - the recruitment campaign this year has been very successful and has directly contributed to the service's ability to retain social workers. We are now attracting numbers of applications from agency staff who have been working within the service, and social workers from other local authorities. The impact of the Managed Team being allocated 220 cases to date has enabled the service to reduce the overall number of cases from 2,953 at 30.06.14 to 2,504 at 31.12.14, bringing social worker caseloads in Children's Services teams down from 24.5 at 30.06.14 to 18.4 at 31.12.14.
Staff 3a Local PI	Percentage sickness for Children's Services	7.2%	6.6% (Ave)	6.5% (Ave)	7.2% (Ave)	8.1% (Ave)	7.6%	7.2%	6.9%	4.8%	☺️	▲	7.0%	9.0%	1,026.5 / 21,250.2 I&A = 1.7% CIN = 5.9% Sickness levels continue to be closely monitored to ensure that appropriate action is taken to manage sickness absence across the service area.

Quarter 3

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Children's Services are provided on the basis of the most efficient and effective use of resources															
CS LAC 44 Local PI	Percentage of LAC placements with independent sector providers	56.6%	58.9%	62.0%	64.2%	68.6%	67.4%	69.6%	71.3%	71.3%	☹	↔	60.0%	367 / 515	Of the 367 placements with independent sector providers, 179 started within the last 12 months. The Payment by Results tendering process has been completed – the contract will be awarded in Quarter 4.